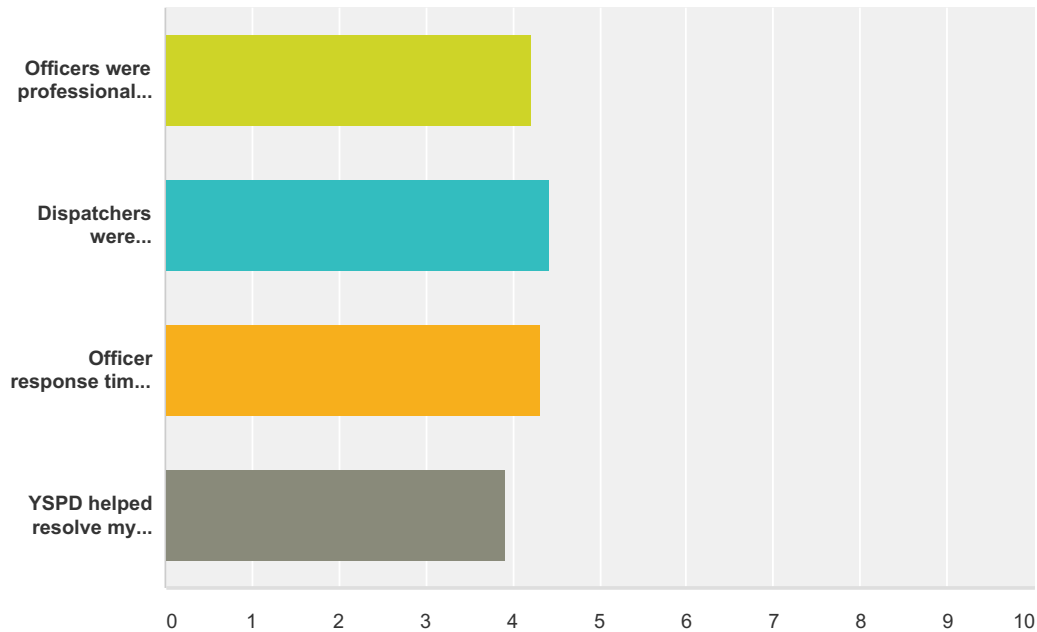


Q11 Based upon this experience, how would you rate the Yellow Springs Police Department?

Answered: 232 Skipped: 245



	Strongly disagree	Slightly disagree	Neutral	Slightly agree	Strongly agree	N/A	Total	Weighted Average
Officers were professional and respectful.	8.41% 19	5.75% 13	7.08% 16	8.85% 20	65.04% 147	4.87% 11	226	4.22
Dispatchers were professional and respectful.	5.31% 12	2.65% 6	7.08% 16	11.06% 25	68.14% 154	5.75% 13	226	4.42
Officer response time was adequate.	5.26% 12	3.07% 7	8.77% 20	15.79% 36	60.09% 137	7.02% 16	228	4.32
YSPD helped resolve my issue.	12.00% 27	6.22% 14	11.11% 25	11.11% 25	52.44% 118	7.11% 16	225	3.92

#	Please elaborate on any of your responses:	Date
1	det nipper and dispatch helped us contact authority in neighboring state to apprehend non-custodial parent.	5/5/2015 11:05 PM
2	I don't really blame them for sometimes not being able to address the issue (ie unlock the lights) or not being able to respond as promised. It is a silly arrangement.	5/4/2015 11:12 PM
3	The police officer didn't find any other indications that the house was entered. I was relieved to have some one secure the house.	5/4/2015 10:49 PM
4	I couldn't be happier with the level of assistance they provided when I needed them.	5/4/2015 6:22 PM
5	Car was stolen. It took them three days to find it on a back street.	5/1/2015 6:56 PM
6	Police took a report on the smoke bomb The dog was picked up by Animal Control An officer came by and told us they had received numerous other calls about the neighbor. They were able to contact his ex-wife to come and check on him.	4/29/2015 9:47 PM
7	I don't know what "professional" means.	4/28/2015 12:21 PM

8	Police were first to respond. Were calm and helpful.	4/26/2015 7:49 PM
9	I KNEW THE OFFICER WHO CAME AND THE DISPATCHER IN BOTH CASES THEY WERE SPOT ON.	4/25/2015 1:22 AM
10	I haven't had a run in recently but that's because I only work, live and kids go to school here. I hardly shop or hang out downtown, one reason being police harassment.	4/23/2015 3:41 PM
11	They located my mother by gaining access to her cellphone and bank records. A privilege of piracy only the government has.	4/23/2015 3:13 PM
12	Officers responding to homeless person were stellar! Juvenile theft officer was not helpful. Another officer had to be sent to my home for follow-up.	4/22/2015 9:12 AM
13	Can't remember whether they came to house or not.	4/22/2015 2:28 AM
14	A survey done by Wright State some years ago documented that the vast majority (90% or better) of local residents thought the the local police force was one of the best things about this town. I believe it still is regardless of the almost constant demagoguery present on social media. If the News wants to be respected, you should exhibit a higher level of journalistic practice. You're not serving the community very well.	4/21/2015 5:36 PM
15	Nighttime noise disturbances continue from the same group of people, despite having police intervention 5+ times in past year.	4/21/2015 9:40 AM
16	This matter did not get to the level of needing a crime report. Following advice from an officer, we were able to resolve the issue and get the suspect to return stolen money.	4/20/2015 4:08 PM
17	Unlike the loudest people on facebook, I truly believe that most of the village respects our officers and likes their presence.	4/20/2015 11:52 AM
18	I filed a report but there was no follow up. I guess i didn't expect one.	4/19/2015 3:37 PM
19	helpful, helped mediate a situation w a senior member of the community, respectful interactions w both parties	4/19/2015 12:15 PM
20	When ever I go past the dispatchs window the lady there is always so nice and kind and truly makes a my day any time I see her. With the few officers iv been able to talked to have been kind and well act like you or me and not someone who thinks they are higher then us. But I do a lot of long boarding and I find that they focus on me when I'm out riding even though its at night I feel they are unfortunately just watching waiting and sadly makes u feel unwelcome. Oh and sitting at night with your lights off in your car waiting for someone that's not right	4/19/2015 1:55 AM
21	I worked with one officer who was remarkable in understanding me and my plight, who guided and advised and protected me, who made it possible for us to get our money back. The officer was remarkable, helped me emotionally and legally. I was and am very grateful.	4/18/2015 7:26 PM
22	Like I said, this Mayor's time has come. Time for a progressive court or take it to county level. This mayor sucks!	4/17/2015 11:46 PM
23	The officer I worked with in both cases was helpful and supportive of my situation and follow decisions.	4/17/2015 7:41 PM
24	We read in the newspaper that they caught the thieves but no one from the police department ever contacted us, which was disappointing since we lost personal property in the breakin.	4/17/2015 4:16 PM
25	Police always watch our house when we travel	4/17/2015 1:02 PM
26	teen son involved in stupid kid activity that was resolved appropriately without overreaction of jail, arrest, etc. and problem solved for all involved quite satisfactorily. ideal example of community policing	4/17/2015 12:49 PM
27	I had a bike stolen. The officer, who I knew, brought the bike back to my house. This is the kind of behavior I like in a police department.	4/17/2015 12:25 PM
28	When the dispatcher is a local person with community connections, it creates an immediate confidence in the victim-they know who has their back. I also feel the way that many incidents that are charged or investigated are political decisions. The large scale changes in manager, chief and personnel creates instability.	4/17/2015 12:11 PM
29	Large trucks are prohibited from using Fairfield Pike but continue to do so, speeding through 25 mph zone where people walk, ride bikes, and the road has no shoulder.	4/17/2015 11:31 AM
30	They explained why they thought my building was targeted for graffiti & suggested increased lighting around the building. Although we didn't change the lighting,we haven't had a problem since.	4/17/2015 9:01 AM
31	There are several dispatches who lack the skill of being a dispatcher, they don't answer with a sense of urgency, they don't take your information, they are not asking important question and giving that information to the officers to the point of officer safety.	4/17/2015 8:01 AM

32	We should dispatch from Xenia. Save lots of money, Xenia dispatchers have better training. Our dispatchers are great people but is it worth the cost?	4/17/2015 7:20 AM
33	A neighbor throws her dog out throughout the night past 11pm and it barks non-stop. After six or so calls, including with video evidence, the police informed me that there was nothing to be done.	4/17/2015 12:00 AM
34	It was in the Bryan Center parking lot so I just ran down and talked to the dispatcher. She called for an officer to meet me in the lot. Officer Nipper came to my aid almost immediately and suggested that I leave a note for the owner of the parked car that I had sideswiped. He was very helpful and comforting in my rattled state.	4/16/2015 11:33 PM
35	1) majority of the time yes but the chief's speech for instance was that, and not a communication. He talked, did little listening. When I communicated to him my watchfulness on a subject already known of a response of not very deep respect given. 2) Current dispatcher's have not argued a law with me yet, but once I called to complain about someone obstructing the public right of way in front of their house. Had to argue to the dispatcher that the property is not the house owner's but the public's. I should not have to. No sidewalks mean no place to run save the often unkempt or illegally obstructed public right of way. 3) adequate, oh yes response time is rapid, proper and legal sometimes I must work for albeit. 4) Last year Joan and I were breaking up after a quarter century, I called the police for witness, to make sure was peaceful and no she said -he said could be called in to play in the possible upcoming domestic proceedings. When the two cars showed up, Sexist words that are uttered directly to Joan: "Are you alright, are you hurt mam?" I interject "ahem, I am the complainant, I am the one that phoned. Where is your concern for me?"	4/16/2015 10:50 PM
36	I had no issue for which I contacted YSPD. Unwarranted, unbidden, two YSPD officers appeared at my doorstep one recent night and violently violated the solace of my and my wife's peaceful home, with firearm literally in hand. I would add that I am a law-abiding (no legal history), tax-paying, teetotaling, non-drug-using, non-mentally ill, natively born U.S. citizen, parent, and doctoral-level professional. I completely mistrust YSPD from this encounter, whereas this was not the case beforehand. It was a deeply unsettling experience.	4/16/2015 10:29 PM
37	The police were helpful and gave me good advice.	4/16/2015 9:30 PM
38	Well, I am middle aged, white and female, but I believe that youth and minorities could be having different experiences.	4/16/2015 9:25 PM
39	I didn't actually call the police	4/16/2015 8:40 PM
40	Can't imagine anyone getting through that kind of trauma and end up sane without the same level of assistance, caring, kindness, accessibility, responsiveness and commitment I and my family experienced from YS Police.	4/16/2015 8:39 PM
41	The officer was very professional and did a wonderful job balancing the charge with neutrality and serving the public good.	4/16/2015 8:23 PM
42	They were incredibly respectful and kind to my son who was very agitated and suicidal. They were calm and were able to talk him into going by ambulance to MVH	4/16/2015 8:04 PM
43	The YSPD has a bloated budget. It's only a matter of time until we have another incident like Paul's death.	4/16/2015 7:54 PM
44	To the extent they could, they helped resolve the issues. The crimes were minor in scope, but not resolved. The hit and run cost me \$1,000 to repair but I did not expect them to solve that crime.	4/16/2015 7:51 PM
45	YS Police are very professional and I am overall happy with the service they provide.	4/16/2015 7:49 PM
46	Nobody caught for the stolen batteries. Neighbor cleaned the paint off my car. Officers and I pushed my car back to my driveway.	4/16/2015 7:14 PM
47	My issue wasn't solved but, realistically, the police couldn't really be expected to do anything about it so, despite the theft, I don't blame them or wish they had done anything differently. Since I reported the theft in person at the police station, there was no "response time" or "dispatcher" issue upon which I might reasonably comment.	4/16/2015 6:45 PM
48	I have found the dispatchers amazingly helpful in all calls I have made to the police. All officers I have spoken with have been respectful, helpful and sensitive.	4/16/2015 6:14 PM
49	Officer Brian responded promptly and was respectful in his interactions with us and the driver who crashed into our fence.	4/16/2015 6:09 PM
50	In the case of the stalking and home invasion I felt very appreciative of the professionalism and kindness of the police department. In the parking case, they resolved the issue in a friendly and neighborly fashion.	4/16/2015 3:47 PM
51	Police did not respond right away, so we walked out to see if we could get licence plate number and the car sped away.	4/16/2015 3:10 PM

52	The police arrived and unlocked the car door.	4/16/2015 2:39 PM
53	Police did nothing to rectify the situation.	4/16/2015 2:10 PM
54	I am white but I know from my Black friends that there is some racial profiling by at least some or one officier.	4/16/2015 2:03 PM
55	Nothing prove able.	4/16/2015 2:02 PM
56	Officers snickered upon identifying prowler.	4/16/2015 1:59 PM
57	we were told our items would be returned when crime was solved, crime was solved, we were not contacted at all....	4/16/2015 1:57 PM
58	Used to know all our officers in 1960s-80s and they all lived here. They also worked here almost their entire career. Now, with twice as many officers, I only know one by name and don't know any that reside in YS. They come and go very quickly; turnover is high, retention low.	4/16/2015 1:51 PM
59	David Meister responded just right.	4/16/2015 1:50 PM
60	On a call to PD one of the newer officers focused his concerns on getting my name (I called them), my address (they were at my house) and my birthdate (rude to ask a lady her birth date). I went from feeling the officer was there to assist me to the officer was there to get the goods on me. This was novice professional practice and uncomfortable making me question the current training for new officers on who they work for.	4/16/2015 1:47 PM
61	Only made a claim to get paperwork for insurance purposes. Police can only do so much, can't be everywhere every moment.	4/16/2015 1:45 PM
62	Juveniles identified; police chose not to press charges, despite my desire for restitution for destroyed product. NO consequences for kids at all (other than parents notified).	4/16/2015 1:44 PM
63	I've called a few times, and when I needed assistance it arrived within a minute or two. We are very lucky to live in an area that has such good coverage. If one lives outside the village where the sheriff patrols, then you can expect a 20-40 minute response time. That's a long time when you need help. Our officers are all professional and friendly, and unfortunately I think they take a bulk to criticism by a minority of people in the village who have other political motivations than the best interest of the majority of YS citizens.	4/16/2015 1:31 PM
64	Police did what was within their limited power to do with miscreant citizen.	4/16/2015 1:30 PM
65	On. Sunday--not all that helpful wit Racoon!	4/16/2015 1:29 PM